

# ONTARIO FAMILY HEALTH TEAMS

## 2024/25 F.H.T. SPECIFIC BOARD TRAINING

(IN-PERSON PREFERRED, VIRTUAL AVAILABLE)

CUSTOMIZED TO YOUR BOARD'S WORLD. LOCK IN OLD FEE NOW AND CHOOSE DATES LATER.

### > DAVID HAS ASSISTED OVER 49 ONTARIO FAMILY HEALTH TEAMS TO DATE

As Board Chair, the value of this [FHT Board] session was tremendous. You gave us several tangible ways to increase productivity, lean into and support the strength of our Executive Director, and create more time to focus on the big picture for our Family Health Team. You brought a great sense of enthusiasm to the training that really kept us interested and motivated! Thank you for coming to meet with us. I will admit that I have been anxious

about strategic planning, but I am now so excited to get started on that plan in the new year, under your guidance!



#### DR. ERIN GLASS, BOARD CHAIR, STAR FAMILY HEALTH TEAM, STRATFORD, ON

PREPARED FOR:	Ontario Family Health Team Executive Directors/CEOs & Board Chairs
PREPARED BY:	David Hartley, Facilitator, Hartley Nonprofit Consulting Inc.
OUR WEBSITE:	www.nonprofithelp.ca
OUR FOCUS:	Small and mid-sized nonprofits and charities (including health facilities) across Canada





**DAVID HARTLEY** EMAIL david@nonprofithelp.ca

# BOARD TRAINING TESTIMONIALS: MAY '23 TO MARCH '24

"I wanted to take a moment to express my gratitude for the fantastic session. Your presentation on governance and the work of family health teams was both engaging and entertaining. I found it to be incredibly informative and gained many valuable insights."

#### STEPHEN BECKWITH, EXECUTIVE DIRECTOR, SOUTH EAST TORONTO FHT

"David had the challenge of delivering a Board governance session to a Board most of whom began their clinic day early, followed by an early evening Board meeting and then into the training. It is a testament to David's energy and style that he began with a group whose energy was definitely on the wane and brought them into what became an active and productive session."

#### DUFF SPRAGUE, C.E.O. PETERBOROUGH FAMILY HEALTH TEAM

"Just completed an enjoyable and informative Governance training session with David Hartley. I feel energized to make some changes and have some tools I can use right away. Yes, I said "enjoyable" and "governance training" in the same sentence!"

#### JEFF POLL, EXECUTIVE DIRECTOR, GRANDVIEW MEDICAL CENTRE FHT, CAMBRIDGE, ONTARIO

"Thanks David, I think it was an excellent experience for all of us- especially because we got to train in person and all together, which was a good way to start with our new Board members and a refresh for our longer term members. I am so excited to get started on some of the practical tools you mentioned in the session. The meeting went well and the Board will prioritize some of the suggestions you made over the coming months." **PAM RANTZ, EXECUTIVE DIRECTOR, KINCARDINE FAMILY HEALTH TEAM** 

"David's recent Board Governance training session with the Georgian Bay FHT and Georgian Bay FHO was excellent. He gave us insightful advice and informed perspective on the current landscape within Primary Care. His depth and breadth of knowledge around governance as well as familiarity with recent structural changes within the Ontario Health system provided an ideal background for discussion with Primary Care Boards and leadership." HARRY O'HALLORAN M.D., CO-CHAIR SOUTH GEORGIAN BAY ONTARIO HEALTH TEAM

"Let me say how much the entire group enjoyed your session!" HEATHER MCALPINE, EXECUTIVE DIRECTOR, HALTON HILLS FAMILY HEALTH TEAM

"I think it went very well. I did have a couple Board Members let me know that they found it very helpful." SUE BYERS, EXECUTIVE DIRECTOR, SAUBLE FAMILY HEALTH TEAM

"Thanks David! It was very nice to meet you yesterday in person! I really appreciated your humour [in delivering the training] after such a long day." [This Board chose a night session]. TARA BRADFORD, EXECUTIVE DIRECTOR, INNER CITY FAMILY HEALTH TEAM

"I thought that the training went well and provided some great food for thought for the Board. My sense was that the Board members all felt that they had a significant knowledge gap and this gave everyone a good starting point to move forward with."

#### EXECUTIVE DIRECTOR TORONTO-AREA FHT

"I think that went great last night. It was very educational for new and even longer standing board members. Thank you for travelling up north, we appreciate it!"

ALYSSA SPOONEY, EXECUTIVE DIRECTOR, HURON SHORES FAMILY HEALTH TEAM (BLIND RIVER)



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### **BEST PRACTICE FHT BOARD GOVERNANCE TRAINING**

#### WHAT YOU RECEIVE :

- Confidential, online Board survey. David uses this to help understand the current condition of the Board. We provide you a summary document of the survey results. The survey takes on average 15 minutes online to complete for each participant.
- 2 preparatory virtual calls with the Executive Director (and/or the Board Chair or anyone else you want to invite) to help David to customize his training material for your Board's realities. We will review the current state of the Board and all of your current committees (Board and Operations). Note: David will need a copy of your current bylaws and any board governance materials you currently use.
- Training: 1) Virtual Option: 2 X 90 minute virtual training sessions (the sessions can be spread out 2 months);
  2) In-Person Option: 3 hours at a location of your choosing.
- **Resources #1:** PDF of our customized training resource "Creating & Maintaining a Thriving Ontario F.H.T. Board" (approximately 80-100 pages) and several other documents dependent on your situation.
- **Resources #2:** Our 2 board excel template samples: (1) Strategic Plan board dashboard; and (2) Risk Management board dashboard (brand new!). I believe these are the two most critical documents for a F.H.T. board to monitor over time. These dashboards are very simple to work with and monitor.

#### OUR BOARD GOVERNANCE PACKAGE FEE (NO CHANGE IN OVER 2 YEARS):

**Option 1:** Training by Zoom: \$2,700 **Option 2:** In-person training (far preferred): Add \$500 (if within 2.5 hour drive from Pickering, ON). Note: David has worked with 49 FHTs all over every part of Ontario.

#### OTHER WAYS DAVID ASSISTS FHTs:

- STRATEGIC PLANNING
- PATIENT ENGAGEMENT DAY
- FHT SPECIFIC TEAM ASSISTANCE

Thank you!

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